

Subject: Filter Pump Seal Kit Part Number 17476 - Temporary Deviation

Date: 02/23/22

Region: Global

Models Affected: Multiple Fryers and Service Parts

Summary



Due to global supply shortages, pump seal kit part number (P/N) 17476 may be sent with a ceramic mating ring instead of the standard metallic material. This deviation applies to the manufacture of both new equipment and service parts.

Deviation

The normal specification for the mating ring included in seal kit P/N 17476 to be made from a machined cast iron bar stock. The temporary mating ring deviation will allow for a ceramic or other suitable alternate materials.

- Prevents potential delays in pump seal kit service part deliveries
- Alternate mating ring materials will not affect filter pump performance

IMPORTANT: Servicers may notice the mating ring is a different material and color. See examples below.

Original Material	Ceramic Material
Machined cast iron bar stock.	Use care when installing as the ceramic is less resistant to impact.
	

Service Part Orders

Continue to order seal kit P/N 17476 as usual for service parts. Mating ring material will automatically change to the normal specification when available.

Warranty

Part deviations on new equipment and serviceable part deviations are covered under HP’s standard warranties.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.